

# Nordia Services

## Product Overview

Nordia provides software services for the media and publishing industries. It specialises in Java and open-source technologies, Software Design, Integration and Oracle Products. It has developed an Application Development Framework (ADF) platform on which to build and deploy software more quickly and with higher quality and reliability than ever before. Recently it has developed Nordia Media Manager – a fully integrated browser based software system to manage Payment, Workflow and contributors in a single application.

## As a Company

Since 2001 Nordia has delivered products and services to the publishing industry. The company is based in Central London.

Nordia is a **not a vendor partner or reseller** and makes no money selling external products or licenses other than its own. Therefore you can always trust Nordia for impartial and objective advise and services.

# Software Services

## What we offer

## How it is done

### Why use Nordia for Integration?

By using its very own Application Development Framework (ADF) which already handles reference data, transaction, user access and all other services for building integrated Java software systems.

This framework also handles scheduled tasks and transfer of data between databases and other sources, such as messaging systems and data files.

### Software Development

Nordia specialises in open-source technologies for programming projects, including but not limited to Spring, Hibernate, J2EE and Java Application Servers. Most deployment environments require platform independent technologies which make Java the platform of choice.

### Web Portals and Application

By using the latest Java based web components (Struts2, Spring3 and Flex) highly sophisticated browser applications can be developed and deployed either on client site or in a managed environment.

### Database Support

Nordia supports most ANSCII compliant database management systems. They include Oracle, Sql Server and MySQL.

### **Oracle Performance Tuning**

Get the most out of your existing Oracle environments. Nordia will help you identify problems and bottlenecks in Storage, Infrastructure, Reporting and Queries.

### **System Health Checks**

Nordia can give impartial and objective advise on why systems underperform and what can be done to make current software perform better on existing platforms.

### **Business Intelligence and Reporting**

Nordia can with the help of Data Analysis, Reporting Tools and Database specialised Queries bring cost savings and accurate management reports on your company's information. The standard reporting tool for all Nordia's Java based systems are JasperReports and iReports.

## **Nordia Support**

<b>Service</b>	<b>Overview</b>	<b>How / Location</b>
Telephone / Email Support	By emailing or ringing a designated support contact your question will be answered or escalated appropriately. Normal businesses hour service.	Problems are answered / solved by phone and remote connectivity to systems as required.
24 / 7 Support	Priority service around the clock by special arrangement only.	Remotely or travel to location as required.
Virtual Database Support	Remote support by agreement whereby Nordia remotely logs in to solve problems. Contact Nordia for more information.	Remotely or travel to location as required.
Tailered Support Program	Make special arrangements with Nordia for a unique support program tailed to your individual needs.	By speial arrangement.

## **More Information**

For more information and general sales enquiries visit [www.nordia.co.uk](http://www.nordia.co.uk)